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Digiticians® Launch PCCare®, Automated Computer Maintenance Software and Managed Service Solution

May 30, 2002, Woburn, MA - The Digiticians®, a leading provider of on-demand and managed IT services for small businesses and home office professionals, today launched PCCare®, a software and managed service solution that automates computer maintenance

"Over the past year and a half of servicing clients' tech support needs we found an increasing demand for our service and an greater demand to reduce the cost of service." says Ken Smith, Founder and CEO of The Digiticians®. "If you're spending time working on your PC then you're not spending time working on your business or working for clients."

Product and Technology Overview

PCCare® automates computer maintenance tasks to prevent errors from occurring. It wrappers multiple third-party and native functions to free users from the burden of performing multiple maintenance tasks themselves. It also eliminated the need to remember or schedule time for computer maintenance. PCCare automatically:

- Updates to Operating System
- Updates to existing anti-virus software
- Disk drive cleanup and de-fragmentation
- System clock synchronization
- Scan Disk execution
- Folder clean up
- Network and ISP connectivity monitoring
- Secure, fully auditable gateway
- Preventive troubleshooting of general PC problems

"PCCare® is a secure, reliable, cost-effective tool for reducing computer maintenance costs by an order of magnitude." says Anne Marie Biernacki, Chief Technology Officer and Partner in The Digiticians. "What once took end-users or IT consultants hours each month to complete, PCCare® does automatically in just minutes."

About The Digiticians®

The Digiticians® is the leading provider of on-demand and managed IT services to small business and home office professionals nation-wide. The company combines enterprise-class technology and best practices with a cost-effective, innovative deliver model that dramatically reduces the time and cost of information technology support. The company's proprietary solutions include PCCare® automated computer maintenance, DataSecure automated data back up, and eSupport

on-demand computer support. On-site IT services are also available through partnerships that cover over 200 domestic markets.

Founded in 2000 by a team of successful high technology entrepreneurs, The Digiticians® is a privately held company based in Waltham, Massachusetts. For more information on the company please contact us Ken Smith, Founder & CEO, or email info@digiticians.com.

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